

## AMCi Repair Order

Please complete this form and include it in the box with your unit for repair  
Call Tech Support at (303) 279-2002 ext. 2 with any questions

Company: \_\_\_\_\_ Date: \_\_\_\_\_

Serial Number: \_\_\_\_\_ Unit Number (if applicable) \_\_\_\_\_

Contact Number: \_\_\_\_\_ Phone: \_\_\_\_\_

Email: \_\_\_\_\_

### Return unit to:

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Residence?  Yes  No

Nature of repair/upgrade:

No communication, field personnel called AMCi to troubleshoot

No communication, no call to AMCi to troubleshoot

Low batteries

Satellite frequency update only

Upgrade (please describe): \_\_\_\_\_

Other (please describe): \_\_\_\_\_



**AMERICAN MILLENNIUM CORPORATION, INC.**

255 Pennbriht Drive, Suite 240 Houston, TX 77090

(303) 279-2002 • [www.amci-wireless.com](http://www.amci-wireless.com)



**\*\*\*Important Lithium Battery Shipping Information\*\*\***  
New regulations, beginning January 1, 2012

As of January 1st, new Federal Regulations went into effect for any lithium (Li) batteries shipped via Ground or Air, including both International and Domestic shipments.

Any lithium (Li) battery or product containing a lithium (Li) battery shipped via Ground or Air requires **proper labeling** and may also require **shipping declaration and Hazardous Material surcharge**.

AMCi uses both FedEx and UPS for HazMat Shipments, however not all destinations will accept Dangerous Goods. Zip code checks will need to be performed to verify acceptance.

Products that may require this documentation include, but are not limited to:  
Sentry35, Sentry2000, SMU's, or DVD's

If you or your company cannot meet these requirements, the shipment(s) **MUST** be taken to either a depot or certified hazardous material shipping center.

Fines and penalties may result by not following these **FAA requirements**.

Please contact AMCi for information regarding shipping or if you have questions.



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